

# **Employee and Leads Performance Appraisal**

**Employee Information** 

| Employee ID:  Job Title:  Employment Status:  Current Appt Date:  Department:  Department:  Division:  Supervisor Name:  Supervisor Title:  Location/Facility:  Appraisal Process Information  Appraisal Type:  Annual  Probation  Rating Scale Definition  Exceeds Expectations (EE): Exceeds the expectation in this area by displaying a willingness to go above and beyond in order to make a substantial difference in the work produced.  Meets Expectations (ME): Consistently meets expectations in this area by exhibiting high performance, good productivity quality work, and valued-added performance.  Needs Improvement (NI): Does not consistently demonstrate comprehension and required skills in this area. Performance must be immediately improved on a sustained basis.  Core Competencies  All City employees are evaluated on the following "Core" competencies. For any competencies that are rated as "Needs Improvement" (NI), comments are required to elaborate on the ways that the employee should be improvinisher performance.  Competency: Communication  Rating Scale  Competency: Communication  Rating Scale  Competency: Communication is the state of the situation and audience.                                       |   |   |  |                        |     | 7      |     |
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| situation and audience.  | Competency  |   |  |                        | EE  | ME     | NI  |
|  |   | d appropriately with customer   | rs and colleagues, selecting the         | right tone for the     | 0   | 0      | 0   |
| Shows genuine sensitivity to the needs, feelings, and capabilities of other people.  | Shows genuine sensitivity to t  | the needs, feelings, and capa   | abilities of other people.               |                        | 0   | 0      | 0   |

|  |    | <u> </u>      |    |
|--|----|---------------|----|
| Provide comments about the Communication competency below:   |    |               |    |
| Comments:  |    |               | ^  |
|  | AB | ٤             | 0  |
| Competency: Customer Focus   |    |               |    |
|  |    | ating<br>Scal |    |
| ompetency  | EE | ME            | NI |
| Demonstrates an attitude of dedication and respect towards the City and its' customers.                          | 0  | 0             | 0  |
| Consistently represents the City in a professional manner.   | 0  | 0             | 0  |
| dentifies and respects customer needs and expectations and responds to him/her in a timely and effective nanner. | 0  | 0             | 0  |
| Provide comments about the Customer Focus competency below:  Comments:   |    |               | ^  |
|  | AB | ٤             | 9  |
| Competency: Dependability  |    |               |    |
|  |    | ating<br>Scal |    |
| ompetency  | EE | ME            | NI |
| Proves to be reliable, honest, punctual and well-prepared.   | 0  | 0             | 0  |
| Follows through on commitments to others and establishes a pattern of meeting reasonable deadlines.              | 0  | 0             | 0  |
|  |    |               | 0  |

| <b>49</b>  |  | AB            | ۶                   | 0       |
|--|--|---------------|---------------------|---------|
| Competency: Integrity  |  |               |                     |         |
|  |  |               | ating<br>Scal       |         |
| Competency   |  | EE            | ME                  | 1       |
| Is honest and treats everyone in a ma  | anner that demonstrates fairness and consistency.  | 0             | 0                   |         |
| Serves as a positive example of why  | others should trust the operations of the City.  | 0             | 0                   |         |
| Builds and maintains trust with memb   | bers of his or her team, as well as with customers outside the team.   | 0             | 0                   |         |
|  |  | -             |                     | -       |
|  | d on an employee's level of authority with the City. These competencie   | es are        | e br                | Di      |
| The "Job" competencies are base  | of the position.   | es arc        | e br                | Di      |
| The "Job" competencies are based descriptions of the skills required   | of the position.   | R             | e bro               | _<br>g: |
| The "Job" competencies are based descriptions of the skills required  Competency: Technical  | of the position.   | R             | ating<br>Scal       | g:<br>e |
| The "Job" competencies are based descriptions of the skills required  Competency: Technical  Competency  Possesses the knowledge and skill re  | of the position.   | R             | ating<br>Scal       | g:<br>e |
| The "Job" competencies are based descriptions of the skills required  Competency: Technical  Competency  Possesses the knowledge and skill remanner.  Demonstrates the ability to use appro-                                       | of the position.  Skills and Knowledge   | R:            | ating<br>Scal       | g:<br>e |
| The "Job" competencies are based descriptions of the skills required  Competency: Technical  Competency  Possesses the knowledge and skill remanner.  Demonstrates the ability to use approcessential functions of the job and the | Skills and Knowledge  equired to successfully perform essential tasks in an efficient and effective  opriate tools (e.g., equipment, software, and systems) connected to the | Ra<br>S<br>EE | ating<br>Scal<br>ME | g:      |





| A   |               | _       |       |
|-----|---------------|---------|-------|
| Com | petency       | v: i ea | mwork |
|     | P - 1 - 1 - 1 | ,       |       |

|   | Rat<br>Sc |    | -  |
|---|-----------|----|----|
| Competency  | EE        | ME | NI |
| Is an effective team player who adds complementary skills and contributes valuable ideas, opinions, and feedback. | 0         | 0  | 0  |
| Recognizes impact to team, shows willingness to help colleagues, and/or cross-trains, when needed.                | 0         | 0  | 0  |
| Works effectively with coworkers and carries own share of team workload.  | 0         | 0  | 0  |

| <b>Provide</b> | comments   | about the | Teamwork    | competence | v below: |
|----------------|------------|-----------|-------------|------------|----------|
| I I O VIGE     | COMMISSING | about the | I Calliwolk | COMPETERIC | Y DCIOW. |

| Comments: |          | ^        |
|-----------|----------|----------|
| Comments. |          |          |
|           |          | <b>₩</b> |
|           | <b>9</b> | ABÇ 😜    |

# **Competency: Productivity/Efficiency**

|  |    | Ratings<br>Scale |    |
|--|----|------------------|----|
| Competency   | EE | ME               | NI |
| Has successfully combined skills, ability, and effort level to ensure expectations related to results and productivity are achieved. | 0  | 0                | 0  |
| Ensures quality does not suffer as the quantity of work increases.   | 0  | 0                | 0  |
| Produces work that is high-quality, accurate, and demonstrates attention to detail.  | 0  | 0                | 0  |

Provide comments about the Productivity/Efficiency competency below:

Comments:

# **Competency: Solving Problems**

|  | Ratings<br>Scale |    | _  |
|--|------------------|----|----|
| Competency   | EE               | ME | NI |
| Takes a proactive approach to anticipating and preventing problems.  | 0                | 0  | 0  |
| Recognizes when problems occur, investigates obstacles, gathers relevant information, generates alternate solutions and arrives at a workable solution, consulting with supervisor as appropriate. | 0                | 0  | 0  |
| Remains composed, focused, and confident when handling sensitive or difficult issues/problems.   | 0                | 0  | 0  |

### Provide comments about the Solving Problems competency below:

| Comments: |                 | ^   |
|-----------|-----------------|-----|
| Comments. |                 |     |
|           |                 | ~   |
|           | AB <sub>2</sub> | · 📴 |

### **Competency: Managing Multiple Priorities**

|   | Ratings<br>Scale |    | - 1 |
|---|------------------|----|-----|
| Competency  | EE               | ME | NI  |
| Prioritizes tasks and manages time to ensure that deadlines are met.                            | 0                | 0  | 0   |
| Manages each stage of a project or assignment to ensure commitments are met in a timely manner. | 0                | 0  | 0   |
| Readily accepts new responsibilities and assignments and adapts well to changes in procedures.  | 0                | 0  | 0   |
| Consults with supervisorwwhen necessary to balance competing priorities.                        | 0                | 0  | 0   |

### Provide comments about the Managing Multiple Priorities competency below:

Comments:

Rating: Not Rated

### **OVERALL APPRAISAL SCORE**

**GOALS** 

Goals should be **SMART**:

- **S** Specific | Goals should be clearly stated and specific
- M Measurable | Goals should have concrete, measurable criteria
- A Achievable | Goals should be challenging, yet well-defined to be achievable
- R Realistic | Goals should be relevant to defined responsibilities and performance
- T Time-based | Goals should have a time frame associated with them



