

# Finance Boot Camp

#### EDUCATION & TRAINING FOR CITIZENS, COUNCILMEMBERS, AND COWORKERS

PUGET SOUND FINANCE OFFICERS ASSOCIATION - MARCH 9, 2022



# Agenda

### Finance Role as Educators

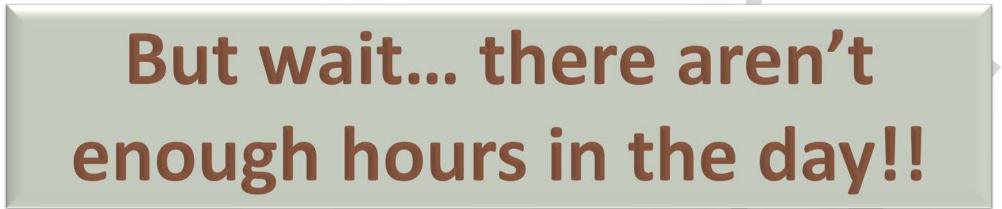
Examples

Tailoring to Your Organization

## Finance Role as Educators

### Primary Roles & Responsibilities

	Objectives	<ul> <li>Financial Advisor</li> <li>Support Operations</li> <li>Enforce Rules &amp; Policies</li> </ul>
	Functions	<ul><li>Accounting</li><li>Budgeting</li><li>Reporting</li></ul>
	Education	<ul> <li>Departments</li> <li>Management</li> <li>Council &amp; Citizens</li> </ul>



### Reasons to Accept the Challenge

#### Minimize rework/frustration

Provide staff the knowledge and tools to do it right the first time

#### Support informed decision-making

Help management decipher reports and understand what to look for

#### Develop common terminology

Life is easier when we all speak the same language

#### Maintain our own sanity!

# Examples

## A Tale of Two Cities

	City of Olympia	City of Puyallup
Population	55,960	43,060
# Employees	620	315
# Employees – Finance Department	19	14
2022 Operating Budget	\$178 million	\$121 million
2022 General Fund Budget	\$94 million	\$52 million
2022 Capital Budget	\$41 million	\$15 million
Federal ARPA Funds	\$9.2 million	\$11.8 million

# Finance Boot Camp City of Olympia

PSFOA presentation on July 8, 2020 Nanci Lien, Fiscal Services Director (retired)

### Who, What, Why, and How

#### Audience

Internal Customers

#### Why

- Governmental accounting and finance is complex
- We don't spend enough time training and educating our internal customers
- Clearly communicating expectations is essential

## Who, What, Why, and How

**Development Process** 

- Buy-in from finance team and upper management
- Outlined key topics then determined detail
- Categorized topics into sessions

Format

- 6 sessions 90 minutes each
- Duration 6 months

## Who, What, Why, and How



- One session per month two time/date options
- City-wide "save the dates" email
- Opened registration for sessions 1-3
- Immediate positive response 20+ employees signed up for each session
- Opened registration for session 4-6 after Session 2

### Session 1: Start with the Basics

> Where does the city get its authority? Constitution, RCW, WAC, Municipal Code, Resolutions, Policies

How is the city government structured?

form of government, city organization chart

#### Terminology & Acronyms RCW, WAC, Municipal Code, Ordinance, Codified, Resolution, GAAP, GASB

How is governmental accounting different than private sector? broad group of stakeholder, taxes levied, service focused, budget oversight

#### What is Fund Accounting? Why should we care? fund groups/types, restricted funds, transfers between funds, color of money

### Session 2: Account Codes & Reports

More Terminology & Acronyms

appropriation, BARS, GAAP, SAO, software systems

#### > What is BARS? Why do we use it?

Budgeting, Accounting & Reporting System – required by RCW, managed by SAO

#### Account Codes

used on transactions – tied to fund, department, activity, object

#### Expenditure Reports

provide example, explain terms, give examples of what to look for

#### Revenue Reports

general revenues vs. program revenues



### Session 3: All About Budget

#### More Terminology & Acronyms

operating vs. capital budget, original vs. adjusted budget, budget ordinance, appropriation = expenditure budget

#### > Budget Rules

appropriation = authority to spend, appropriation at fund level, balanced budget required line item, program, and/or department level compliance

#### Budget Process

calendar, identify services, costs and funding, revenues ≥ expenditures, adjust to balance,

#### Budget Process Roles

citizens, council, city manager, fiscal services, department

### Session 4: Miscellaneous Part 1

#### Ethics

public resources, inappropriate uses, conflicts of interest, gift of public funds doctrine

#### CAFR or Annual Report

terminology, official financial report, audited by SAO, required for grants and borrowing money

#### > Audits

required by RCW, audit types – financial, single, accountability, audit frequency, process, results

#### ➤ Grants

types – operating, capital, understand grant requirements, engage finance

#### Balance Sheet

balance sheet vs. operating statements, terminology – assets, liabilities, fund balance/equity

## Session 5: Buying Stuff

#### Color of Money

restrictions on funds, special revenue funds, one fund cannot benefit from another

#### Accounts Payable

process, account code, documentation, vendors, payment terms, use tax, signature authority

#### > Allowable vs. Non-Allowable

all purchases must result in benefit to the public, public perception, audit risk

#### Non-Travel Related Meals/Food

city policy, constitution prohibitions, attorney general memorandum, documentation

#### Spending Considerations

public perception, city policy, use public funds wisely, do the right thing

### Session 6: Miscellaneous Part 2

#### > Assets

city policy, capital vs. small and attractive, thresholds, coding, inventory, disposal/surplus,

#### ➢ Billings

when is billing needed, process, documentation, late fees, interest

#### Accrual or Cash Basis

what is it, how does it work, deadlines, department role

#### Indirect Costs (Allocations)

one department/fund indirectly providing service to another, costs shared by receiving departments

#### Internal Controls

protect employees, make the right things happen the first time, build into business processes

# Puyallup U

## Puyallup U

What is Puyallup U?	Create a workplace that recognizes and encourages development of staff talents.
	Offer a variety of 1-2 hour peer-led (mostly) classes each quarter.
	Classes range from employee enrichment, leadership, skill- building to learning about other departments.
	Examples: records requests, sharepoint/outlook tips, water treatment plant operations, leadership basics



## Puyallup U: Finance 101

Topics	What Finance Does Mission, work groups, primary roles and responsibilities
	Why It Gets Complicated
	Citywide org chart, fund types and structure, budget process, buying stuff, signature authority levels
	Taxes Collected Property tax, sales and use tax, utility tax, admissions tax
	Citywide / General Fund Budget Revenues and expenditures by fund, department, type

# Puyallup 101

Course Objectives	Behind-the-scenes look into how City departments operate and how decisions are made.
	Foster communication between the City and residents, businesses and non-profit organizations.
	Learn about Council representatives and their experience and goals in office.
	Encourage community member to become actively involved in decisions that affect Puyallup's quality of life.

Participant	Puyallup resident, business owner, or work in the city
Eligibility	18 years or older
	Not running for, or serving in, a political office
	Commit to attending at least 6 of 8 sessions
Class Format	6-7:30pm on Thursdays, for 8 consecutive weeks
	Location varies depending on the topic
	Encourage questions and conversation

Class Topic	Presenting Department
Local Government 101 / City Finances	City Manager's Office / Finance / Mayor
Maintain our City	Public Works
Where your Water Goes	Water Pollution Control Plant
Building and Planning for our City	Development & Permitting Services
Our Community Services	Library / Parks & Recreation
Preparing and Responding	Emergency Management
Keeping our Community Safe	Police Department
Justice within the Community / Course Graduation	Municipal Court

Finance Content	45 minutes - narrowed focus to budget Mostly interactive, with a few slides for context
	Where the money comes from Use play money to demonstrate property tax, sales tax and utility tax collections – what they pay vs. city portion
	Where the money goes Using city portion collected, participants spend it – show how their spending compares to actual city budget

# Tailoring to Your Organization



### Getting Started

> Who is your target audience?

- > What topics do you want/need to cover?
- Education/Training areas to consider:
  - > Key Business Processes new employees, periodic refresher
  - > Finance 101 or Boot Camp staff, councilmembers, public
  - > Public Engagement city services, budget, performance results

### Other Considerations

> Meet your audience at their level

- Use plain language avoid jargon
- Describe terminology and acronyms
- ► Explain the "Why"
- Clarify roles and responsibilities
- > Call out formal policies vs. institutional practices

## Questions?

Barbara Lopez, Finance Director City of Puyallup blopez@puyallupwa.gov

